

CANCELLATION DEADLINES FOR GROUP BOOKINGS OR REDUCTIONS IN THE NUMBER OF ROOMS

Group bookings of 2–9 rooms

- Up to 4 weeks before arrival, 100% of the agreed volume can be cancelled free of charge
- Up to 2 weeks before arrival, 50% of the agreed volume can be cancelled free of charge*
- Up to 48 hours before arrival, a maximum of 1 room night from the allocation can be cancelled free of charge*

Group bookings of 10–24 rooms

- Up to 4 months before arrival, 100% of the agreed volume can be cancelled free of charge
- Up to 2 months before arrival, 50% of the agreed volume can be cancelled free of charge*
- Up to 4 weeks before arrival, 20% of the agreed volume can be cancelled free of charge*
- Up to 1 week before arrival, a maximum of 3 room nights from the contingent can be cancelled free of charge*

Group bookings of 25–44 rooms

- Up to 6 months before arrival, 100% of the agreed volume can be cancelled free of charge
- Up to 4 months before arrival, 50% of the agreed volume can be cancelled free of charge*
- Up to 2 months before arrival, 20% of the agreed volume can be cancelled free of charge*
- Up to 2 weeks before arrival, a maximum of 5 room nights from the contingent can be cancelled free of charge*

Group bookings of 45–99 rooms

- Up to 10 months before arrival, 100% of the agreed volume can be cancelled free of charge
- Up to 6 months before arrival, 60% of the agreed volume can be cancelled free of charge*
- Up to 2 months before arrival, 20% of the agreed volume can be cancelled free of charge*
- Up to 2 weeks before arrival, a maximum of 5 room nights from the allocation can be cancelled free of charge*

Group bookings of 100 rooms or more

- Up to 12 months before arrival, 100% of the agreed volume can be cancelled free of charge
- Up to 8 months before arrival, 80% of the agreed volume can be cancelled free of charge*
- Up to 4 months before arrival, 50% of the agreed volume can be cancelled free of charge*
- Up to 2 months before arrival, 20% of the agreed volume can be cancelled free of charge*
- Up to 2 weeks before arrival, a maximum of 5 room nights from the contingent can be cancelled free of charge*

Separate cancellation deadlines apply to group bookings of 150 rooms or more.

If the cancellation is made at a later date or exceeds the contractually permitted scope, the client is obliged to pay at least 90% of the contractually agreed rate.

Adjustments to the length of stay of individual participants are possible free of charge up to 7 days before arrival; after that, the client is obliged to pay at least 90% of the contractually agreed rate per shortened night.

* taking into account previously returned capacities, but only up to a maximum of 50% of the originally agreed total volume